The NHS Practitioner Health Service

England

Richard Jones. Clinical Director
Lucy Warner. Chief Executive.

Supporting the health of health professionals
Practitioner Health Service
specialises in taking care of doctors and dentists with mental illness and addiction problems.

"Access to PHS was quick, thoroughly supportive and empathetic - good links to other therapies."

"Without PHS I think I would have hung up my stethoscope or would not have been in this world."

"Absolutely brilliant PHS have got me through really dark days. It has been really supportive, positive and encouraging which is essential for my confidence at the moment."

"My life has changed in its entirety. I am now healthy, happy and working as a safe and successful doctor. Without PHS this wouldn’t have happened."

"Four months ago I was depressed, suicidal and felt my life had fallen apart. Now I am back at work full time enjoying life again and have a very sturdy support network. PHS are first class and have likely saved my life."

5000 patients in 10 years - 1000 doctors back in work

Our team...
- Mental Health Nurses
- GPs
- Psychiatrists
- Therapists
- Specialist advisors
- Operational team

Doctors suffer the highest rates of mental illness and suicide.

Our service delivery costs less than £5 million pa.

Have saved the NHS around £230 million - the cost of a medical school.

Supporting the health of health professionals.
Our principles

Patient centered
Confidential
Accessible
What is the service structure?

- Medical Director
- Clinical Advisors
- 13-20 Clinical Leads (including Deputy Clinical Director)
- specialist nurses
- GPWSI
- psychiatrists
- therapists
- clinical & non-clinical case management
- OH links

- leadership and accountability
- expert advice
- local leadership, local champions
- local network of experienced clinicians
Headlines

- 8000 new referrals in 10 years (3500 in 2018/19)
- Active caseload of 1500 patients
- 85,000 doctors eligible to self refer
- But in late 2019 opens up to 170,000 potential patients
- State (NHS) funded
- Very few exclusions
- No mandatory reporting
- Comprehensive service
- Externally evaluated as ‘outstanding’ by Government Regulators
- Very high patient satisfaction rates
Changes over 10 years

- Mean age from 50 years old to 30
- 50/50 male/ female in 2009- 30/70 in 2019
- Addictions cohort reduced from 35% to 10%
- Regulator involvement reduced from 30% to 8%
- Team size of 3 in 2009 to 300 in 2019
To what extent do you believe the NHS GP Health Service is having an impact on your ability to return to clinical practice (if not currently working)?

- Very positive impact: 40.00%
- Positive impact: 28.46%
- Neither negative nor positive impact: 18.46%
- Negative impact: 1.54%
- Very negative impact: 2.31%
- Null: 9.23%
To what extent do you believe the NHS GP Health Service is having an impact on your personal wellbeing?

- Very positive impact: 44.76%
- Positive impact: 43.55%
- Neither negative nor positive impact: 6.05%
- Negative impact: 1.21%
- Very negative impact: 1.21%
- N/A or prefer not to say: 3.23%
Value for Money

- Improved patient safety
- Better patient care
- Highly trained professionals contributing to economy & society
- Equity
- Happier families
- Saved lives
- Improved quality
- Less time off work
- Lower costs
- Improved efficiency
- Healthy workforce
- +ve impact on OH
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SUPPORTING THE HEALTH OF HEALTH PROFESSIONALS

PATIENTS ARE PART OF THE CARE TEAM

We've come a LONG WAY in 10 years!

Joined Up Approach to Patient Care

Expert Clinicians

We Listen

Confidential

Continuity of Care

A Treatment Service

Truly Integrated

Daily, Multi-Disciplinary Team Meetings

Our Award-winning Booking App!

NHS
GP Health Service
Practitioner Health Programme

Doctors/Dentists come to us. They get well and STAY WELL in large numbers.
Any Questions?

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- www.gphealth.nhs.uk
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